



factsheet
Testing

Improvement Testing

We help you to make full use of the improvement potential in testing

There are always complaints in and about testing.

And yet lots of improvements do not actually cost all that much: more often than not, all that is needed is the right impetus. On the other hand, more ambitious projects such as test automation or the outsourcing/offshoring of parts of testing can only be successful if they are approached correctly and all the necessary prerequisites are met. The required process changes and methodical improvements usually hold so much potential that their realisation alone is beneficial even without the targeted automation and outsourcing projects.

Again and again the problems are similar.

Lots of customers experience similar problems, to different degrees, ranging from large numbers of requirement changes (often at the last minute) through unclear methodology in test specification, unclear requirements of test date, out-of-date test cases to inadequate backtracing of errors in test cases and requirements.

Together with you, we identify existing weak points and go straight on to determine suitable improvement measures with you.

Even if some of the weak points have already been pinpointed, they are perceived differently depending on the respective role of each individual. It is therefore necessary to compile the weak points and look at them in an overall context. There are usually already a considerable number of ideas for improvement, but here too, a comprehensive examination from all perspectives is necessary. We summarise and present the weak points and possible measures for improvement in a form that everyone can clearly understand.

An improvement portfolio is used as a basis for deriving specific measures.

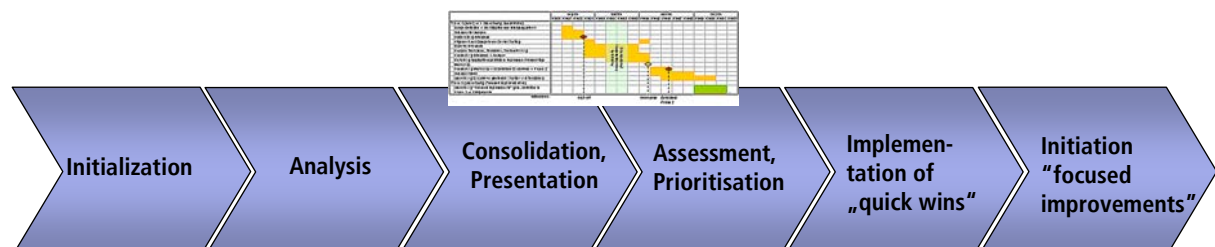
Once we have summarised and presented the weak points as well as the possible measures for improvement, we put together an improvement portfolio with you in which we assess the improvement options and derive specific measures from them. We bring all the involved parties together and together we ensure the necessary consensus as well as the necessary "kick off". (Our customers tell us again and again about "previous analyses" which ultimately did not bring about any change.)

We do not stop after the analysis, presentation and assessment but help you realise the improvement measures.

We experience "quick wins" again and again, i.e. improvement measures which can be realised in the short term with relatively little effort and which lead to a noticeable improvement in efficiency and/or quality. We help realise these as part of the improvement project. But we also help initiate specific improvements which cannot be realised immediately and which require a little more effort and, if necessary, help implement them in a subsequent project.

In Improvement Testing we rely on a procedure methodology which has proved itself time and time again as well as on our in-depth know-how in the testing sector.

For analysis, we use techniques such as interviews, sample studies, document study, but also usually get involved in testing live at some point to familiarise ourselves with the test applications, test cases, test data and test tools and to be able to evaluate them.



In addition, we rely on reference processes and best practices which we have implemented with our numerous clients and, of course, also involve state-of-the-art methods and techniques of testing.

We use proven methods and schemes for the clear and comprehensible representation of results. In workshops, we use suitable moderation, representation and evaluation techniques.

An Improvement Testing project is of value to you because it will help you to:

1. reduce the effort involved in test execution per test case,
2. get better test results, qualitatively speaking,
3. increase the efficiency of your testing team,
4. take full advantage of the offshoring/outsourcing potential,
5. ensure the sustainability of automation projects,
6. be able to show specific improvements quickly,
7. know where you are in testing and
8. make the right decisions and introduce the right measures.

Scope Improvement Testing

Test Management & Planning

Test Processes

Testtools

Test Cases

Test Environment

Test Data



Improvement Testing

COMIT is the right partner in testing.

COMIT has in-depth know-how and extensive experience in the area of testing. Our employees are ISTQB/SAQ certified, are trained systematically and are familiar with the best practices in testing from a large number of customer projects.

We engage in systematic knowledge management with our "Communities of Practice". Our test experts are in constant contact with each other and pool their expertise which ensures that you always have access to a wide and in-depth wealth of experience.

Our test team, consisting of 35 test experts in Switzerland and Austria, has been taking an active part in operative customer projects for years now. We support our customers in test execution and specification, in test management as well as in test automation. We also audit existing testing processes and methods as well as customised solutions.

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COMIT has served the finance industry for more than 25 years with professional IT services within the value-added chain: from strategic consulting through system implementation to the development and operation of the implemented IT solutions. Our areas of expertise are e consulting & solutions, the implementation of core solutions, especially Avaloq and Finnova core banking platforms, application management, and IT infrastructure services. COMIT is an independent subsidiary of Swisscom IT Services. We employ 700 IT and business specialists at different locations in Switzerland, Austria, Germany, Singapore, and Luxembourg.

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