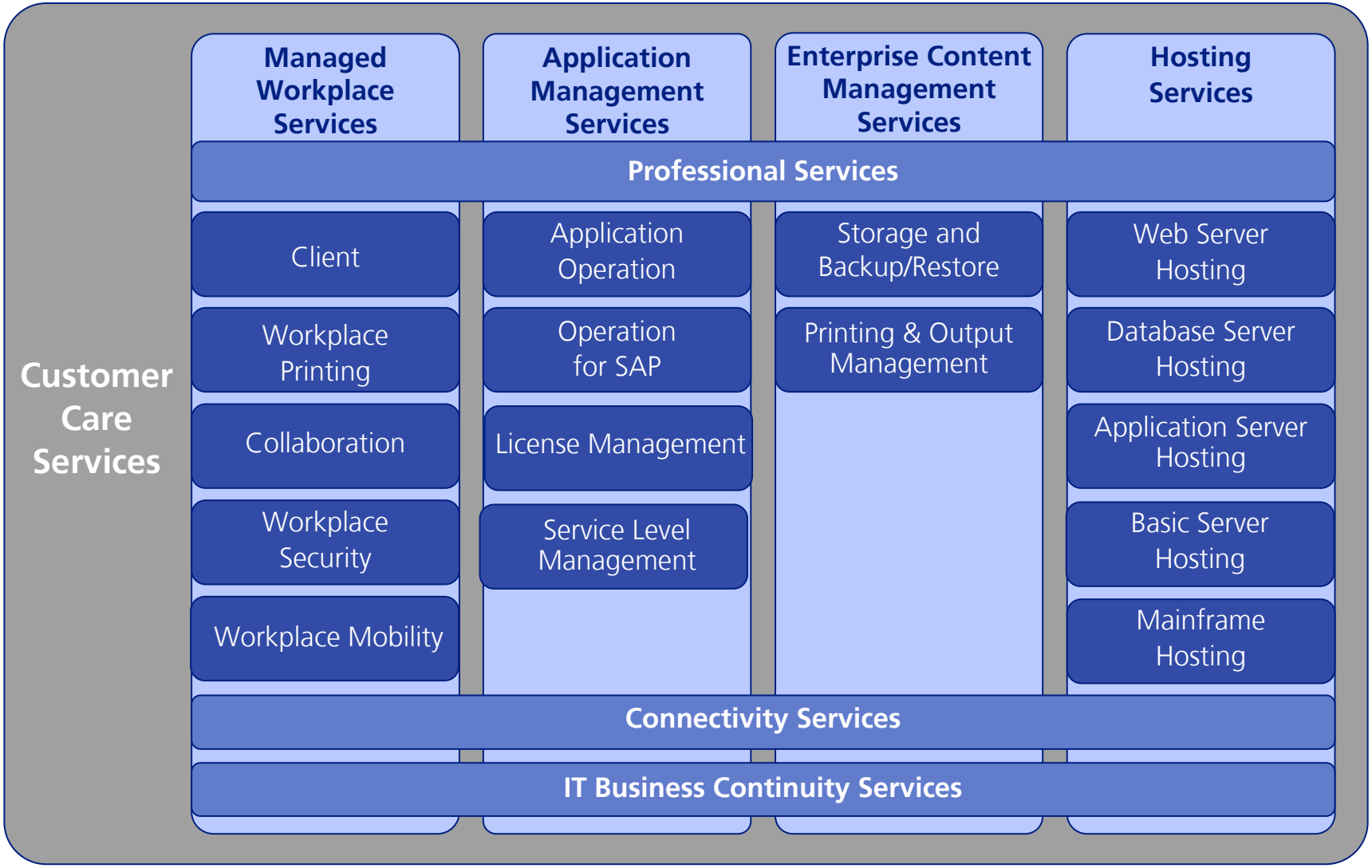
IT-Outsourcing Standard Service Portfolio
Stand: November 2007

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